

Record of Decision

Improving the Quality of Care Homes in Torbay

Decision Taker

Elected Mayor on 16 April 2018

Decision

That the public launch of the Torbay Residents Charter on 20 June 2018 be approved.

Reason for the Decision

To launch the new Torbay Residents Charter.

Implementation

This decision will come into force and may be implemented on 27 April 2018 unless the call-in procedure is triggered (as set out in Standing Orders in relation to Overview and Scrutiny).

Information

In 2017, Torbay Council and Torbay Culture commissioned Encounters who are a group of professional artists to explore what good care looks like in Torbay residential care homes and to develop a Charter of Rights with residents.

The Charter is made up of ten principles, or rights listed below and are drawn from all of the responses gathered during the creative consultation:

- Purpose and Meaning
- Community and Belonging
- Nature and Environment
- Health and Wellbeing
- Freedom
- Care
- Identity
- Learning
- Respect
- Relationships.

A kite mark will be developed and will be awarded to homes who can demonstrate they meet the criteria. If the results of the review are positive further homes will be invited to take part and a full evaluation of the Charter development, implementation and learning will take place in April 2019.

The Elected Mayor considered the recommendation of the Policy Development and Decision Group (Joint Commissioning Team) made on 16 April 2018 and his decision is set out above.

Alternative Options considered and rejected at the time of the decision

None

Is this a Key Decision?

No

Does the call-in procedure apply?

Yes

Declarations of interest (including details of any relevant dispensations issued by the Standards Committee)

None

Published

19 April 2018

Signed: _____
The Elected Mayor of Torbay

Date: 19 April 2018